

▼ Hospitality with a system



Hotel management in the Cloud

protel **Air**

Product information



protel Air Hotel management in the Cloud

The sky is the limit ...

The concept behind protel Air? Simple! Advanced software delivered via an internet browser saves valuable time. Time spent maintaining a costly IT-infrastructure locally, for example.

protel Air is a comprehensive hotel management solution that reliably supports all areas of front office work, irrespective of the scale of operations.

Thanks to the cloud, the range of traditional functionalities are improved and updated behind the scenes, guaranteeing a robust and finely tuned toolset for the demanding professional.

Benefits

- ▼ Powerful: your business on all platforms
- ▼ Dependable: outstanding CRS functionality
- ▼ Massively scalable: suitable for thousands of rooms /users
- ▼ Reliable: Zero downtime during system updates
- ▼ Unified: multi-site platform for stationary and mobile usage
- ▼ Efficient: designed for maximum performance
- ▼ User-friendly: beautiful and fully interactive user interface
- ▼ Sustainable: latest technologies
- ▼ Independent: Windows, Mac OS, iOS, Android
- ▼ Interactive: seamless integration of third-party applications
- ▼ Safe: data stored in secure data center
- ▼ Convenient: full protel support 24/7

... just use it!

When it comes to protel Cloud solutions you will profit from protel's 20 years of experience in developing protel hotel management systems, supported by the constant cooperation with our many regular clients and business partners located in over 80 countries around the globe.

protel Air will give you unlimited access to the toolbox of an experienced provider. As a result, a broad spectrum of interfaces is also available for protel Air. Our interfaces connect the Cloud software with the other systems used in your hotel, from your telephone and POS systems, to your booking portals.

And of course you will be able to use our **mobile solutions** and hotel apps for protel Air.



protel Air Room plan

- Multi-functional room plan
- Create and change reservations anytime
- Direct access to all guest data
- Automatic update of all details such as room status and availability
- Display of all reservation data

In the multi-functional room plan you can book rooms for single guests or a group, change reservations and directly access all guest data. Even a guest moving from one room to another no longer means additional work for you: protel Air will automatically change all relevant details such as room status, invoicing and availability.

ROOM PLAN								
03/22/2015 Today								
	Sunday 03.22	Monday 03.23	Tuesday 03.24	Wednesday 03.25	Thursday 03.26	Friday 03.27	Saturday 03.28	Sunday 03.29
107 (Double)		Coleman			Andrews, Annie			
108 (Double)					Coleman, Felerie			
109 (Double)								
111 (Garden Suite)								
112 (Garden Suite)			Sanders, Nadine					
114 (Juniorsuite)					Stanberg, Susen			
115 (Juniorsuite)								
116 (King Deluxe)			Thompson, Chris			International Ltd		
117 (King Deluxe)					Schmitt, Sarah			
118 (King Deluxe)			Larsen, Heather					
119 (King Deluxe)			Britton, Manuel				T-Systems	
120 (King Deluxe)							T-Systems	
201 (Single)			Johnson, Dwayne					
202 (Single)					Schmitt, Sarah			
208 (Double)					protel hotelsoftware GmbH			
209 (Double)								

protel Air Profiles

- All guest information and specific guest wishes at your fingertips
- Clear overview through tabs for easy access to address and contact data
- Personal service by entering notes and adding guest codes
- Allocation of VIP codes in the guest profile (longstay, regular guest, VIP)
- Private, businesses- and other profiles

The clearly structured tabs of the protel Air guest profile allow easy and fast access to address and contact data. They provide the reservation and invoice history of each guest, including graphs displaying generated revenue. Individual notes and keywords facilitate personal and individual guest service.

GUEST PROFILE (#419)		
Overview	Guest information	Addresses
Addresses	Type: Private	14 James Cook Drive NSW2148 Blacktown Australia
Contact data	Last name: Britton	25 Rhodesian Drive NSW2148 Blacktown Australia
Invoices	First name: Manuel	+ Add
Text History	Gender: male	Communication methods
Traces	Salutation: Dear Mr.	E-Mail: britton@example.com
	Pers. Salutation: Dear Mr.	Phone: +491771234567
	Language: English	Skype: mabriaustralia
	Nationality: Australian	+ Add
	Additional information	
	VIP Codes:	
	Company: ResMed Inc.	
	Birthday: 03/18/1974	
	License plate: MX689 PMC	
	Passport no.: 1245-454578	
	Price code: Best flexible rate	
		OK Cancel Apply



protel Air Reporting

The hotel's daily routines generate a vast amount of data. The protel Air Reporting gathers and manages this data to support your operative business. This enables you to make quick and safe decisions for every facet of your business.

- ▼ Various daily and manager reports
- ▼ Various filter options per report for a precise search
- ▼ Retrieval of reports either as PDF or Excel spreadsheet
- ▼ Cost-effective through Open Office connection, MS Word is not required
- ▼ Comfortable distribution of reports using the online Cloud storage tool "Dropbox"

protel Air Active Lists

Active lists in protel Air are an essential resource for the daily work at the front desk. All information and functions are right at hand when needed. The entries in the interactive lists link to the dialogs, with which they can be edited.

- ▼ Content and appearance fully customizable
- ▼ Search by pre-defined filter criteria
- ▼ Show or hide columns
- ▼ Save all list settings
- ▼ Print or export as spread sheet
- ▼ User defined lists

Booker	Arrival	Departure	Nights	Curr.	Price	Res. No.	Total	RT	Room/r. type	Status
protel hotelsoftware ...	03/23/20...	03/26/2015	3	USD	318.00	3027	318.00	Double	Std	
protel hotelsoftware ...	03/23/20...	03/26/2015	3	USD	318.00	3027	0.00	Double	Std	
T-Systems	03/23/20...	03/30/2015	7	USD	98.00	3051	686.00	Juniorsuite	Std	
Sanders, Nadine	03/23/20...	03/26/2015	3	USD	108.00	3111	324.00	Garden Suite	Std	
Drath, Henrike	03/23/20...	03/25/2015	2	USD	78.00	3105	156.00	Single	Std	
Coleman, Felene	03/23/20...	03/24/2015	1	USD	78.00	3097	156.00	Double	Std	
Schmitt, Sarah	03/24/20...	04/01/2015	8	USD	78.00	3049	624.00	King Deluxe	Std	
Schmitt, Sarah	03/24/20...	03/30/2015	6	USD	78.00	3049	468.00	Single	Std	
Andrews, Annie	03/24/20...	03/27/2015	3	USD	78.00	3075	234.00	Single	Std	
protel	03/25/20...	03/27/2015	2	USD	223.00	3119	446.00	Juniorsuite	Best FLEX	
Stanberg, Susen	03/25/20...	03/28/2015	3	USD	105.00	3115	315.00	Single	EMP	
Stanberg, Susen	03/25/20...	03/28/2015	3	USD	105.00	3065	315.00	Single	EMP	
Stanberg, Susen	03/25/20...	03/29/2015	4	USD	160.00	3115	640.00	Juniorsuite	EMP	
Stanberg, Susen	03/25/20...	03/28/2015	3	USD	105.00	3115	315.00	Single	EMP	
Stanberg, Susen	03/25/20...	03/28/2015	3	USD	105.00	3115	315.00	Single	EMP	
Stanberg, Susen	03/25/20...	03/29/2015	4	USD	160.00	3115	640.00	Juniorsuite	EMP	



protel Air Booking

Optional add-ons

- ▼ Seamlessly integrated into the hotel's website for direct entry
- ▼ Flavors for corporate, restaurant and MICE booking
- ▼ 100% seamlessly integrated functionality
- ▼ Eliminates publication of availability controls, rates and inventory
- ▼ Simplifies Web Booking across group inventory
- ▼ Shop-inspired user guidance to make booking a shopping-experience
- ▼ Up-selling of optional items (early arrival/late check-out, welcome pack...)
- ▼ Responsive Design: Optimal display on PCs, tablets, and smartphones

Cut from one cloth: individual room reservations, corporate booking, restaurant booking, MICE booking – seamlessly integrated, across all associated hotels.

With protel booking tools you put the power and convenience of online booking at your guests' fingertips.



Single room

[€ Availabilities](#)
[€ Special offers](#)
[Images](#)
[Room information](#)

Occupancy	Total price	Quantity
1	104.82 EUR	1

[Business offer](#)
[Additional items](#)

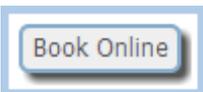
[Wellness Offers](#)
[Breakfast](#)
[Main courses](#)

Massage Rate 75.00 EUR Quantity: 0	Wellness drink Rate 7.00 EUR Quantity: 0
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YOUR BOOKING
2 Room(s)
209.64 EUR

[Book](#)

You will receive a confirmation email after booking.



“Book Online” – This button should always be visible to the guest. And when he clicks it, things ought to happen quickly: Check availability, book room and other offers! protel Air's online booking tools make sure that guests who want to book a room at your hotel can do that quickly.

protel booking tools such as the web booking engines WBE and MICE WBE open the door to the world of online direct sales and marketing to your company. The interface hub protel IDS connect offers a broad range of interfaces with Internet Distribution Systems (IDS), Online Travel Agencies (OTA) such as booking.com, hotels.com, etc.

Whether you directly or indirectly connect with certain sales channels or use a channel manager such as Cultuzz, all reservations will automatically be transferred to your protel Air hotel management, without you having to even lift a finger. The availabilities will then automatically be adjusted accordingly and taken into account for further enquiries.



protel Air Apps

Optional add-ons

When a guest checks out, his level of satisfaction will depend mostly on how well he feels he was cared for. With guest facing applications such as mobile apps, messaging systems or questionnaire tools, a hotel can specifically influence how a guest experiences and evaluates the hotel's services.

protel Air for iPad

- ▼ use all classic front office functions on the iPad
- ▼ retrieve and edit current statistics during meetings
- ▼ check in guests in "on the fly"
- ▼ use the iPad as a "floating front desk" to flexibly manage peak seasons



protel Housekeeping

- ▼ Housekeeping list with information about room status, actual occupancy and guests
- ▼ For all things lost and found. Items are immediately shown in protel Air Front Office
- ▼ List of work orders with information the technician needs for his work.





Manage your hotel - we'll take care of the technology!

protel Air is hosted in a secure data center. Benefits: Additional hardware and installations in your hotel are unnecessary as the sole requirement is an Internet browser. Based on the latest technology, this easily scalable cloud application with its wide range of functionalities is the perfect solution for hotels who value flexibility, reliability, and security.

- ▼ All you need is an Internet browser: Access your PMS via any internet-ready device - including mobile devices.
- ▼ Regardless of the operating system your computer or mobile device runs on, protel Air is platform independent: Windows, Mac, Chrome OS, iOS or Android
- ▼ No specific hardware, no software installation, no maintenance on-premises required.

protel Air Tour

Free of charge and with
a personal tour guide

Experience protel Air live!

Book a free tour of this powerful software, and see the areas that interest you most. See where the cloud can really make a huge difference to daily operations.

Our protel Air customer service representative will introduce you to protel Air's unique benefits - through the Internet, comfortably at your computer without having to install a program.

▼ Interested? Talk to a **protel expert**, and schedule a tour today.

Contact

If you would like to know more about protel Air, please do not hesitate to contact us! We'll be more than happy to assist you!

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